

Paradigm Shift in Service Delivery Systems for Children and Youth with Emotional Disturbance

	Provider-driven	Family-driven
Source of solutions	Professionals and agencies	Child, family, and their support team
Relationship	Child and family viewed as a dependent client expected to carry out instructions	Partner/collaborator in decision making, service provision, and accountability
Orientation	Isolating and "fixing" a problem viewed as residing in the child or family	Ecological approach enabling the child and family to do better in the community
Assessment	Deficit oriented	Strengths based
Expectations	Low to modest	High
Planning	Agency resource based	Individualized for each child and family
Access to services	Limited by agency's menus, funding streams, and staffing schedules	Comprehensive and provided when and where the child and family require
Outcomes	Based on agency function and symptom relief	Based on quality of life and desires of child and family

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The Paradigm Shift to True Collaboration with Families

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